

Other financial service

Based on Consumer Complaints

Complaint ID	Product	Sub-product
1404725	Other financial service	Check cashing
1398494	Other financial service	Foreign currency exchange
1393870	Other financial service	Check cashing
1390072	Other financial service	Check cashing
1390071	Other financial service	Check cashing
1388749	Other financial service	Check cashing
1387046	Other financial service	Traveler's/Cashier's checks
1385079	Other financial service	Debt settlement
1380365	Other financial service	Debt settlement
1376109	Other financial service	Money order
1372558	Other financial service	Check cashing
1372947	Other financial service	Credit repair
1371530	Other financial service	Check cashing
1367303	Other financial service	Money order
1365387	Other financial service	Money order
1363012	Other financial service	Foreign currency exchange
1362891	Other financial service	Credit repair
1359918	Other financial service	Traveler's/Cashier's checks
1359080	Other financial service	Money order

Other financial service

Based on Consumer Complaints

Issue	Sub-issue	State	ZIP code	Submitted via
Customer service/Customer relations		AZ	85297	Web
Customer service/Customer relations		CA	92593	Web
Excessive fees		NJ	08108	Referral
Fraud or scam		NV	89119	Web
Fraud or scam		OH	89119	Web
Fraud or scam		WV	26508	Web
Unexpected/Other fees		WA	98292	Web
Customer service/Customer relations		CA	95814	Web
Customer service/Customer relations		NC	27896	Phone
Lost or stolen money order		DE	19802	Web
Customer service/Customer relations		AZ	85441	Referral
Fraud or scam		TX	77090	Web
Unexpected/Other fees		WA	98107	Referral
Fraud or scam		GA	30546	Web
Lost or stolen money order		NC	27520	Web
Fraud or scam		WI	53202	Referral
Excessive fees		MD	20710	Web
Customer service/Customer relations			30419	Web
Lost or stolen money order				Referral

Other financial service

Based on Consumer Complaints

Date received	Date sent to company	Company	Company response
06/03/2015	06/08/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
05/29/2015	06/02/2015	Sterling Infosystems, Inc.	Closed with explanation
05/27/2015	05/29/2015	TD Bank	Closed with explanation
05/23/2015	05/28/2015	First Data Corporation	Closed with explanation
05/23/2015	05/28/2015	First Data Corporation	Closed with explanation
05/22/2015	05/28/2015	Pay-O-Matic	Untimely response
05/21/2015	05/27/2015	First Data Corporation	Closed with explanation
05/20/2015	05/26/2015	DFC Global Corp	Closed with non-monetary relief
05/18/2015	05/20/2015	Citibank	Closed with non-monetary relief
05/14/2015	05/15/2015	Western Union	Closed with explanation
05/12/2015	05/13/2015	Bank of America	Closed with explanation
05/12/2015	05/15/2015	Trinity Credit Services	Closed with monetary relief
05/12/2015	05/13/2015	U.S. Bancorp	Closed with explanation
05/08/2015	05/08/2015	Western Union	Closed with explanation
05/07/2015	05/08/2015	Western Union	Closed with explanation
05/06/2015	05/07/2015	Wells Fargo	Closed with explanation
05/06/2015	05/06/2015	John C. Heath, Attorney at Law, PLLC	Closed with explanation
05/04/2015	05/05/2015	JPMorgan Chase	Closed
05/04/2015	05/05/2015	MoneyGram	Closed with explanation

Other financial service

Based on Consumer Complaints

Timely response?	Consumer disputed?
Yes	
Yes	
Yes	Yes
Yes	
Yes	
No	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	

Other financial service

Based on Consumer Complaints

1357895	Other financial service	Credit repair
1356386	Other financial service	Check cashing
1354950	Other financial service	Check cashing
1355275	Other financial service	Check cashing
1354488	Other financial service	Money order
1350467	Other financial service	Traveler's/Cashier's checks
1351021	Other financial service	Debt settlement
1350303	Other financial service	Debt settlement
1344827	Other financial service	Check cashing
1335297	Other financial service	Money order
1331518	Other financial service	Money order
1329036	Other financial service	Debt settlement
1328351	Other financial service	Check cashing
1327628	Other financial service	Money order
1322786	Other financial service	Money order
1321216	Other financial service	Check cashing
1322613	Other financial service	Check cashing
1321820	Other financial service	Check cashing
1320972	Other financial service	Foreign currency exchange
1317330	Other financial service	Credit repair
1317943	Other financial service	Refund anticipation check

Other financial service

Based on Consumer Complaints

Fraud or scam	CA	91324	Web
Advertising and marketing	MI	48629	Web
Unexpected/Other fees	ME	04243	Referral
Customer service/Customer relations	SC	29910	Phone
Unexpected/Other fees	OR	97201	Web
Lost or stolen check	CA	95014	Phone
Fraud or scam	NV	89148	Phone
Advertising and marketing	RI	02909	Phone
Customer service/Customer relations	SC	29445	Web
Advertising and marketing	CA	95687	Web
Fraud or scam	IL	60048	Web
Fraud or scam	WI	53220	Phone
Customer service/Customer relations	CA	92101	Referral
Fraud or scam	DC	20002	Referral
Lost or stolen money order	NY	10027	Web
Customer service/Customer relations	VA	24055	Referral
Unexpected/Other fees	NJ	08054	Web
Unexpected/Other fees	AL	35613	Web
Unexpected/Other fees	PA	15601	Web
Fraud or scam	MD	20602	Web
Customer service/Customer relations	CO	80125	Web

Other financial service

Based on Consumer Complaints

05/02/2015	05/21/2015	FINANCIAL INSIGHT	Closed with explanation
05/01/2015	05/05/2015	CNG Financial Corporation	Closed with monetary relief
04/30/2015	05/04/2015	TD Bank	Closed with explanation
04/30/2015	05/05/2015	Bank of America	Closed with explanation
04/30/2015	04/30/2015	Western Union	Closed with monetary relief
04/28/2015	05/01/2015	Amex	Closed with explanation
04/28/2015	05/01/2015	Rapture Technology	Closed with explanation
04/28/2015	05/01/2015	NRA Group, LLC	Closed with explanation
04/23/2015	04/27/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
04/17/2015	04/21/2015	MoneyGram	Closed with explanation
04/15/2015	04/21/2015	MoneyGram	Closed with explanation
04/14/2015	04/16/2015	AES/PHEAA	Closed with explanation
04/13/2015	04/15/2015	Bank of America	Closed with explanation
04/13/2015	04/15/2015	MoneyGram	Closed with explanation
04/09/2015	04/09/2015	Wells Fargo	Closed with explanation
04/08/2015	04/09/2015	Wells Fargo	Closed with explanation
04/08/2015	04/10/2015	Bank of America	Closed with monetary relief
04/08/2015	04/10/2015	Regions	Closed with explanation
04/08/2015	04/10/2015	PNC Bank	Closed with monetary relief
04/06/2015	04/06/2015	John C. Heath, Attorney at Law, PLLC	Closed with explanation
04/06/2015	04/09/2015	PayPal	Closed with non-monetary relief

Other financial service

Based on Consumer Complaints

Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	
Yes	
Yes	Yes
Yes	
Yes	
Yes	
Yes	Yes
Yes	No
Yes	
Yes	No
Yes	
Yes	
Yes	
Yes	
Yes	

Other financial service

Based on Consumer Complaints

1306298	Other financial service	Refund anticipation check
1302257	Other financial service	Debt settlement
1302948	Other financial service	Debt settlement
1301927	Other financial service	Money order
1295845	Other financial service	Debt settlement
1296026	Other financial service	Debt settlement
1290280	Other financial service	Money order
1289792	Other financial service	Refund anticipation check
1288648	Other financial service	Credit repair
1284224	Other financial service	Traveler's/Cashier's checks
1284142	Other financial service	Debt settlement
1283608	Other financial service	Check cashing
1283630	Other financial service	Check cashing
1282776	Other financial service	Debt settlement
1282172	Other financial service	Credit repair
1281918	Other financial service	Debt settlement
1279602	Other financial service	Debt settlement
1277481	Other financial service	Foreign currency exchange
1275264	Other financial service	Money order
1274410	Other financial service	Credit repair
1272543	Other financial service	Refund anticipation check
1282877	Other financial service	Check cashing

Other financial service

Based on Consumer Complaints

Customer service/Customer relations	WI	54904	Web
Unexpected/Other fees	CA	93101	Web
Excessive fees	NY	10472	Web
Customer service/Customer relations	DC	20032	Referral
Unexpected/Other fees	WA	98012	Referral
Customer service/Customer relations	NC	28056	Referral
Lost or stolen money order	SC	29646	Postal mail
Customer service/Customer relations			Phone
Unexpected/Other fees	NC	27834	Web
Customer service/Customer relations	CA	93033	Referral
Excessive fees	PA	19143	Web
Unexpected/Other fees	LA	70791	Web
Unexpected/Other fees	IL	60074	Web
Customer service/Customer relations	MN	56379	Web
Advertising and marketing	IL	60076	Referral
Customer service/Customer relations	DC	20001	Phone
Excessive fees	OK	74006	Web
Incorrect exchange rate	WI	53090	Referral
Advertising and marketing	UT	84042	Web
Customer service/Customer relations	OH	43125	Web
Customer service/Customer relations	CA	91902	Web
Disclosures	NJ	08820	Web

Other financial service

Based on Consumer Complaints

03/29/2015	04/02/2015	Bank of America	Closed with explanation
03/26/2015	03/31/2015	Global Client Solutions	Closed with explanation
03/26/2015	04/22/2015	Century First Credit Solutions	Closed with monetary relief
03/26/2015	04/01/2015	MoneyGram	Closed with explanation
03/23/2015	03/24/2015	Bank of America	Closed with explanation
03/23/2015	03/26/2015	SunTrust Bank	Closed with explanation
03/19/2015	03/25/2015	Western Union	Closed with explanation
03/18/2015	03/24/2015	Bank of America	Closed with non-monetary relief
03/18/2015	03/24/2015	PNC Bank	Closed with explanation
03/16/2015	03/20/2015	Amex	Closed with explanation
03/16/2015	03/20/2015	Apple Law Group, Inc.	Untimely response
03/15/2015	04/17/2015	Capital One	Closed with explanation
03/15/2015	03/20/2015	PLS GROUP, INC	Closed with explanation
03/13/2015	03/19/2015	Global Client Solutions	Closed with explanation
03/13/2015	03/19/2015	Encore Capital Group	Closed with non-monetary relief
03/13/2015	03/30/2015	Churchill Debt Settlement	Closed with explanation
03/12/2015	03/18/2015	Global Client Solutions	Closed with explanation
03/11/2015	03/17/2015	JPMorgan Chase	Closed with explanation
03/10/2015	03/10/2015	Western Union	Closed with explanation
03/09/2015	04/09/2015	Factual Data	Closed with explanation
03/08/2015	03/13/2015	Wolfe Financial, Inc.	Untimely response
03/07/2015	03/13/2015	FNIS (Fidelity National Information	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	Yes
Yes	No
Yes	
Yes	No
Yes	Yes
Yes	
No	
Yes	Yes
Yes	No
Yes	No
No	
Yes	
Yes	
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	
No	
Yes	Yes

Other financial service

Based on Consumer Complaints

1281263	Other financial service	Check cashing
1268783	Other financial service	Refund anticipation check
1269968	Other financial service	Credit repair
1267926	Other financial service	Debt settlement
1266631	Other financial service	Debt settlement
1266148	Other financial service	Money order
1256695	Other financial service	Refund anticipation check
1257828	Other financial service	Debt settlement
1257180	Other financial service	Money order
1256747	Other financial service	Check cashing
1251838	Other financial service	Refund anticipation check
1250935	Other financial service	Traveler's/Cashier's checks
1250596	Other financial service	Check cashing
1248668	Other financial service	Traveler's/Cashier's checks
1247874	Other financial service	Foreign currency exchange
1244088	Other financial service	Check cashing
1244554	Other financial service	Check cashing
1240003	Other financial service	Check cashing
1237987	Other financial service	Debt settlement

Other financial service

Based on Consumer Complaints

Customer service/Customer relations	GA	30518	Web
Lost or stolen check		50300	Web
Disclosures	PA	19142	Web
Fraud or scam	CA	96137	Web
Disclosures	NY	11804	Web
Lost or stolen money order	GA	30310	Postal mail
Customer service/Customer relations	NY	14456	Web
Customer service/Customer relations	NH	03037	Referral
Lost or stolen money order	IL	60639	Postal mail
Fraud or scam	MO	63141	Web
Lost or stolen check	TX	75032	Web
Customer service/Customer relations	CA	95315	Web
Customer service/Customer relations	NC	27215	Web
Lost or stolen check	FL	32702	Phone
Incorrect exchange rate	WA	98661	Web
Disclosures	TX	78644	Web
Disclosures	OH	45813	Web
Fraud or scam	IN	46241	Postal mail
Unexpected/Other fees	WA	98391	Web

Other financial service

Based on Consumer Complaints

		Services, Inc.)	
03/07/2015	03/16/2015	Global Payments Check Services, Inc.	Closed with explanation
03/05/2015	03/11/2015	Bank of America	Closed with explanation
03/05/2015	03/05/2015	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
03/04/2015	03/11/2015	Global Client Solutions	Closed with explanation
03/03/2015	03/10/2015	Global Client Solutions	Closed with explanation
03/03/2015	03/09/2015	Western Union	Closed with explanation
02/25/2015	03/04/2015	Green Tree Servicing, LLC	Closed with monetary relief
02/25/2015	03/03/2015	JPMorgan Chase	Closed with explanation
02/25/2015	03/03/2015	MoneyGram	Closed with explanation
02/25/2015	03/03/2015	Bank of America	Closed with explanation
02/23/2015	03/01/2015	Bank of America	Closed with monetary relief
02/21/2015	03/02/2015	Wells Fargo	Closed with explanation
02/21/2015	02/27/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
02/20/2015	02/26/2015	Amex	Closed with explanation
02/19/2015	02/19/2015	Wells Fargo	Closed with explanation
02/18/2015	02/25/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
02/18/2015	02/25/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
02/13/2015	02/26/2015	ACE Cash Express Inc.	Closed
02/12/2015	03/09/2015	Money Management International, Inc.	Closed with non-monetary relief

Other financial service

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No

Other financial service

Based on Consumer Complaints

1237503	Other financial service	Check cashing
1234438	Other financial service	Check cashing
1226350	Other financial service	Check cashing
1225832	Other financial service	Check cashing
1225564	Other financial service	Refund anticipation check
1223977	Other financial service	Money order
1219816	Other financial service	Credit repair
1220234	Other financial service	Credit repair
1214465	Other financial service	Debt settlement
1215776	Other financial service	Credit repair
1214716	Other financial service	Check cashing
1214057	Other financial service	Check cashing
1210762	Other financial service	Check cashing
1208842	Other financial service	Check cashing
1206798	Other financial service	Foreign currency exchange
1202086	Other financial service	Money order
1199107	Other financial service	Check cashing
1198536	Other financial service	Credit repair
1195640	Other financial service	Check cashing

Other financial service

Based on Consumer Complaints

Fraud or scam	TX	77015	Referral
Fraud or scam	AZ	85020	Referral
Fraud or scam	IL	60402	Referral
Customer service/Customer relations	NY	10702	Web
Fraud or scam	CO	80203	Web
Lost or stolen money order	TX	78744	Web
Unexpected/Other fees	IL	60657	Web
Fraud or scam	TX	77840	Phone
Fraud or scam	MO	65706	Phone
Customer service/Customer relations	AL	36867	Web
Fraud or scam	PA	19054	Referral
Disclosures	NY	14464	Phone
Unexpected/Other fees	CA	91505	Web
Disclosures	MO	63119	Web
Incorrect exchange rate	CA	90045	Web
Fraud or scam	NY	11207	Referral
Customer service/Customer relations	CA	93905	Web
Fraud or scam	WA	99004	Web
Fraud or scam	VA	22304	Web

Other financial service

Based on Consumer Complaints

02/11/2015	02/18/2015	JPMorgan Chase	Closed with explanation
02/10/2015	02/26/2015	FirstBank	Closed with explanation
02/05/2015	02/10/2015	BMO Harris	Closed with explanation
02/05/2015	02/10/2015	JPMorgan Chase	Closed with explanation
02/04/2015	02/12/2015	Fidelity National Financial, Inc	Closed with explanation
02/03/2015	02/09/2015	MoneyGram	Closed with explanation
02/02/2015	02/05/2015	Experian	Closed with monetary relief
02/02/2015	02/18/2015	FMK Credit Education Center, INC	Closed with explanation
01/28/2015	02/24/2015	Global Client Solutions	Closed with explanation
01/28/2015	02/03/2015	Wells Fargo	Closed with explanation
01/28/2015	02/03/2015	Bank of America	Closed with explanation
01/28/2015	02/02/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
01/26/2015	01/30/2015	Union Bank	Closed with explanation
01/25/2015	01/29/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
01/23/2015	01/28/2015	Bank of America	Closed with explanation
01/21/2015	01/26/2015	Western Union	Closed with explanation
01/20/2015	01/22/2015	First Data Corporation	Closed with explanation
01/19/2015	01/26/2015	United Recovery Worldwide LLC	Closed with explanation
01/14/2015	01/14/2015	Bank of America	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No

Other financial service

Based on Consumer Complaints

1196126	Other financial service	Foreign currency exchange
1194025	Other financial service	Debt settlement
1189667	Other financial service	Money order
1187101	Other financial service	Credit repair
1183710	Other financial service	Credit repair
1175478	Other financial service	Traveler's/Cashier's checks
1171026	Other financial service	Check cashing
1163291	Other financial service	Foreign currency exchange
1161961	Other financial service	Credit repair
1160644	Other financial service	Check cashing
1157792	Other financial service	Check cashing
1157492	Other financial service	Check cashing
1156655	Other financial service	Check cashing
1156175	Other financial service	Debt settlement
1154059	Other financial service	Check cashing
1151360	Other financial service	Traveler's/Cashier's checks
1141819	Other financial service	Traveler's/Cashier's checks
1142352	Other financial service	Refund anticipation check
1134982	Other financial service	Debt settlement
1133003	Other financial service	Money order
1132828	Other financial service	Refund anticipation check

Other financial service

Based on Consumer Complaints

Incorrect exchange rate	TN	37040	Web
Excessive fees	MA	02126	Web
Unexpected/Other fees	TN	37217	Web
Fraud or scam	NC	28278	Postal mail
Customer service/Customer relations	NY	11234	Web
Customer service/Customer relations	TX	77418	Referral
Disclosures	MI	48439	Web
Fraud or scam	CA	90046	Web
Customer service/Customer relations	FL	32233	Web
Customer service/Customer relations	FL	32218	Phone
Customer service/Customer relations	NJ	07302	Postal mail
Customer service/Customer relations	CA	95430	Phone
Fraud or scam	WA	98513	Phone
Customer service/Customer relations	NY	12204	Phone
Fraud or scam	FL	32210	Web
Lost or stolen check	FL	33177	Referral
Customer service/Customer relations	CA	91104	Referral
Customer service/Customer relations	CA	92882	Web
Excessive fees	OR	97301	Postal mail
Customer service/Customer relations	CT	06854	Referral
Customer service/Customer relations	NY	10031	Web

Other financial service

Based on Consumer Complaints

01/13/2015	01/16/2015	Bank of America	Closed
01/12/2015	01/15/2015	Global Client Solutions	Closed with explanation
01/10/2015	01/10/2015	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
01/08/2015	01/13/2015	CarMax, Inc.	Closed with explanation
01/07/2015	01/15/2015	On-Site Manager, Inc.	Closed with explanation
12/30/2014	01/07/2015	BBVA Compass	Closed with explanation
12/26/2014	01/02/2015	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
12/18/2014	12/29/2014	Bank of America	Closed with explanation
12/18/2014	12/23/2014	U.S. Bancorp	Closed with explanation
12/17/2014	12/18/2014	ACE Cash Express Inc.	Closed with explanation
12/16/2014	12/17/2014	JPMorgan Chase	Closed with explanation
12/15/2014	12/17/2014	JPMorgan Chase	Closed with explanation
12/15/2014	12/22/2014	Sentry Credit, Inc.	Closed with explanation
12/15/2014	12/17/2014	John C. Heath, Attorney at Law, PLLC	Closed with explanation
12/12/2014	12/16/2014	Enova International, Inc.	Closed with explanation
12/10/2014	12/12/2014	JPMorgan Chase	Closed with explanation
12/03/2014	12/08/2014	Fifth Third Bank	Closed with explanation
12/03/2014	12/04/2014	Ocwen	Closed with explanation
11/28/2014	01/08/2015	Law Offices of Erik Graeff, PC	Untimely response
11/26/2014	12/03/2014	First Data Corporation	Closed with monetary relief
11/25/2014	12/23/2014	Genpact Limited	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
No	
No	
Yes	No

Other financial service

Based on Consumer Complaints

1125285	Other financial service	Money order
1132433	Other financial service	Debt settlement
1127555	Other financial service	Credit repair
1122398	Other financial service	Money order
1118918	Other financial service	Refund anticipation check
1117563	Other financial service	Credit repair
1117404	Other financial service	Check cashing
1115737	Other financial service	Check cashing
1115428	Other financial service	Debt settlement
1114598	Other financial service	Traveler's/Cashier's checks
1115131	Other financial service	Debt settlement
1110479	Other financial service	Debt settlement
1107578	Other financial service	Debt settlement
1100346	Other financial service	Check cashing
1091865	Other financial service	Debt settlement
1091467	Other financial service	Debt settlement
1087301	Other financial service	Money order
1086901	Other financial service	Credit repair
1086622	Other financial service	Check cashing
1085667	Other financial service	Money order

Other financial service

Based on Consumer Complaints

Fraud or scam	IL	60619	Web
Unexpected/Other fees	IA	52206	Web
Fraud or scam	WA	98632	Postal mail
Customer service/Customer relations	FM	33305	Web
Fraud or scam	CO	80249	Web
Fraud or scam	TX	75219	Web
Customer service/Customer relations	TX	78726	Web
Disclosures	CA	92701	Web
Fraud or scam	NY	10451	Web
Customer service/Customer relations	TX	77450	Referral
Unexpected/Other fees			Referral
Advertising and marketing	TX	76310	Web
Excessive fees	NY	11229	Fax
Fraud or scam	CA	92653	Postal mail
Fraud or scam		65711	Referral
Fraud or scam	NY	11215	Web
Disclosures	FL	34492	Web
Fraud or scam	TX	75023	Web
Disclosures	MS	39212	Web
Lost or stolen money order	AL	35236	Referral

Other financial service

Based on Consumer Complaints

11/22/2014	11/30/2014	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
11/21/2014	11/26/2014	Global Client Solutions	Closed with explanation
11/19/2014	12/16/2014	On-Site Manager, Inc.	Closed with explanation
11/18/2014	11/20/2014	JPMorgan Chase	Closed with explanation
11/17/2014	11/20/2014	Bank of America	Closed with explanation
11/14/2014	11/21/2014	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
11/14/2014	11/20/2014	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
11/13/2014	12/16/2014	JPMorgan Chase	Closed with explanation
11/13/2014	11/13/2014	National Settlement Services, Inc	Closed with explanation
11/12/2014	11/19/2014	Prosperity Bancshares, Inc	Closed
11/12/2014	11/19/2014	Navy FCU	Closed with explanation
11/10/2014	12/17/2014	Rescue 1 Financial, LLC	Untimely response
11/07/2014	11/13/2014	Citibank	Closed with monetary relief
11/04/2014	11/07/2014	JPMorgan Chase	Closed with explanation
10/29/2014	11/04/2014	Bank of America	Closed with explanation
10/29/2014	11/04/2014	Global Client Solutions	Closed with explanation
10/28/2014	11/03/2014	Amscot Corporation	Closed with explanation
10/25/2014	10/25/2014	RMCN Credit Services, Inc.	Closed with explanation
10/25/2014	10/30/2014	Global Payments Check Services, Inc.	Closed with non-monetary relief
10/24/2014	10/29/2014	Western Union	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	No
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Yes	No
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No

Yes	Yes
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Yes	Yes
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Yes	No
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Yes	Yes
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Yes	Yes
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Yes	No
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Yes	No
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Yes	No
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No

Yes	No
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Yes	No
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Yes	No
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Yes	No
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Yes	Yes
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Yes	Yes
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Yes	No
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Yes	No
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Other financial service

Based on Consumer Complaints

1081323	Other financial service	Check cashing
1081849	Other financial service	Check cashing
1077418	Other financial service	Credit repair
1078451	Other financial service	Debt settlement
1077809	Other financial service	Foreign currency exchange
1077298	Other financial service	Credit repair
1073304	Other financial service	Foreign currency exchange
1075078	Other financial service	Foreign currency exchange
1073780	Other financial service	Traveler's/Cashier's checks
1073586	Other financial service	Refund anticipation check
1073033	Other financial service	Check cashing
1069563	Other financial service	Traveler's/Cashier's checks
1070634	Other financial service	Check cashing
1068688	Other financial service	Check cashing
1067415	Other financial service	Money order
1061861	Other financial service	Check cashing
1058749	Other financial service	Check cashing
1059396	Other financial service	Check cashing
1058593	Other financial service	Check cashing
1058488	Other financial service	Traveler's/Cashier's checks
1056880	Other financial service	Debt settlement
1053491	Other financial service	Debt settlement

Other financial service

Based on Consumer Complaints

Fraud or scam	NJ	07675	Referral
Customer service/Customer relations	NJ	07730	Referral
Disclosures	MA	02361	Postal mail
Fraud or scam	AR	71913	Web
Incorrect exchange rate	FL	33715	Postal mail
Fraud or scam	OR	97306	Web
Incorrect exchange rate		81375	Web
Fraud or scam	CA	94062	Phone
Lost or stolen check	CA	92123	Phone
Advertising and marketing	KY	40223	Referral
Customer service/Customer relations	KS	66104	Web
Lost or stolen check	NY	10033	Phone
Fraud or scam	CA	90056	Web
Customer service/Customer relations	NY	12580	Web
Customer service/Customer relations	FL	33617	Phone
Excessive fees	MA	01109	Postal mail
Customer service/Customer relations		56108	Fax
Customer service/Customer relations	VA	23320	Referral
Customer service/Customer relations	FL	32459	Web
Customer service/Customer relations	NM	87114	Web
Excessive fees	FL	33947	Web
Excessive fees	MA	01760	Web

Other financial service

Based on Consumer Complaints

10/22/2014	10/28/2014	JPMorgan Chase	Closed with explanation
10/22/2014	10/28/2014	Wells Fargo	Closed with explanation
10/20/2014	10/24/2014	John C. Heath, Attorney at Law, PLLC	Closed with explanation
10/20/2014	10/24/2014	Global Client Solutions	Closed with explanation
10/20/2014	10/24/2014	Bank of America	Closed with monetary relief
10/19/2014	10/20/2014	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
10/16/2014	10/27/2014	Citibank	Closed with explanation
10/16/2014	10/20/2014	PayPal	Closed with explanation
10/16/2014	10/22/2014	Amex	Closed with explanation
10/16/2014	12/02/2014	BB&T Financial	Closed with explanation
10/16/2014	10/22/2014	First Data Corporation	Closed with non-monetary relief
10/14/2014	10/20/2014	Capital One	Closed with explanation
10/14/2014	10/22/2014	Bank of America	Closed with explanation
10/13/2014	10/17/2014	First Data Corporation	Closed with explanation
10/10/2014	10/17/2014	Amscot Corporation	Closed with explanation
10/07/2014	10/14/2014	TD Bank	Closed with explanation
10/06/2014	10/09/2014	JPMorgan Chase	Closed with explanation
10/06/2014	10/09/2014	Navy FCU	Closed with explanation
10/05/2014	10/05/2014	Wells Fargo	Closed with explanation
10/04/2014	10/09/2014	Amex	Closed with explanation
10/03/2014	10/09/2014	Global Client Solutions	Closed with explanation
10/01/2014	10/07/2014	Global Client Solutions	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No
No	No

Other financial service

Based on Consumer Complaints

1053582	Other financial service	Debt settlement
1051018	Other financial service	Foreign currency exchange
1050189	Other financial service	Credit repair
1043186	Other financial service	Money order
1039804	Other financial service	Check cashing
1038450	Other financial service	Check cashing
1037680	Other financial service	Money order
1036912	Other financial service	Credit repair
1036032	Other financial service	Check cashing
1035519	Other financial service	Check cashing
1032190	Other financial service	Credit repair
1033533	Other financial service	Check cashing
1029160	Other financial service	Debt settlement
1027429	Other financial service	Traveler's/Cashier's checks
1026893	Other financial service	Debt settlement
1024472	Other financial service	Foreign currency exchange
1024382	Other financial service	Debt settlement
1019479	Other financial service	Debt settlement
1018935	Other financial service	Credit repair
1016163	Other financial service	Check cashing

Other financial service

Based on Consumer Complaints

Excessive fees	NY	13217	Web
Fraud or scam	OH	43050	Web
Customer service/Customer relations	IN	46953	Web
Fraud or scam	MA	01952	Web
Customer service/Customer relations	WV	25855	Web
Customer service/Customer relations	PA	18017	Phone
Lost or stolen money order	GA	30311	Web
Customer service/Customer relations	TX	76015	Phone
Fraud or scam	MN	55130	Fax
Fraud or scam	FL	33982	Referral
Unexpected/Other fees	NC	28027	Web
Fraud or scam			Referral
Excessive fees	KY	40475	Web
Lost or stolen check	CA	92123	Phone
Customer service/Customer relations	CA	92008	Referral
Incorrect exchange rate	SC	29063	Web
Fraud or scam	MI	48240	Web
Fraud or scam	TX	78641	Referral
Customer service/Customer relations		74955	Phone
Fraud or scam	CA	93955	Referral

Other financial service

Based on Consumer Complaints

10/01/2014	10/07/2014	Global Client Solutions	Closed with explanation
09/30/2014	09/30/2014	Western Union	Closed with explanation
09/29/2014	09/29/2014	John C. Heath, Attorney at Law, PLLC	Closed with explanation
09/24/2014	10/01/2014	TD Bank	Closed with explanation
09/22/2014	09/29/2014	First Data Corporation	Closed with explanation
09/22/2014	09/26/2014	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
09/19/2014	09/25/2014	Western Union	Closed with explanation
09/19/2014	09/26/2014	First Advantage Corporation	Closed with explanation
09/19/2014	09/25/2014	Wells Fargo	Closed with explanation
09/18/2014	09/25/2014	Wells Fargo	Closed with explanation
09/17/2014	09/17/2014	RMCN Credit Services, Inc.	Closed with explanation
09/17/2014	09/23/2014	Regions	Closed with explanation
09/15/2014	09/19/2014	Global Client Solutions	Closed with explanation
09/12/2014	09/17/2014	Amex	Closed with explanation
09/12/2014	09/17/2014	Navy FCU	Closed with explanation
09/11/2014	09/11/2014	Wells Fargo	Closed with explanation
09/11/2014	09/17/2014	Global Financial Services Group	Closed with explanation
09/08/2014	09/11/2014	Citibank	Closed with explanation
09/08/2014	09/11/2014	Citibank	Closed with explanation
09/05/2014	09/10/2014	HSBC	Closed with explanation

Other financial service

Based on Consumer Complaints

No	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
No	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No

Other financial service

Based on Consumer Complaints

1016187	Other financial service	Money order
1014446	Other financial service	Check cashing
1013617	Other financial service	Check cashing
1012370	Other financial service	Debt settlement
1011477	Other financial service	Credit repair
1009016	Other financial service	Check cashing
1007338	Other financial service	Money order
1003173	Other financial service	Debt settlement
1000337	Other financial service	Credit repair
1001242	Other financial service	Check cashing
995831	Other financial service	Credit repair
994896	Other financial service	Refund anticipation check
990176	Other financial service	Check cashing
989411	Other financial service	Traveler's/Cashier's checks
985795	Other financial service	Check cashing
984570	Other financial service	Refund anticipation check
979992	Other financial service	Traveler's/Cashier's checks
979295	Other financial service	Traveler's/Cashier's checks
977286	Other financial service	Traveler's/Cashier's checks
977618	Other financial service	Foreign currency exchange
975500	Other financial service	Check cashing

Other financial service

Based on Consumer Complaints

Fraud or scam	NY	11374	Web
Customer service/Customer relations	AL	36532	Web
Advertising and marketing	IN	46236	Web
Excessive fees	PA	17603	Web
Excessive fees	TN	38109	Web
Customer service/Customer relations	FL	33811	Web
Customer service/Customer relations	TX	78501	Fax
Fraud or scam	TX	78542	Web
Excessive fees	TN	38109	Web
Excessive fees	PA	18326	Web
Customer service/Customer relations	NJ	07731	Phone
Unexpected/Other fees	ME	04955	Web
Customer service/Customer relations	FL	33433	Phone
Disclosures	CA	95977	Phone
Customer service/Customer relations	TN	37066	Phone
Lost or stolen check	VA	23120	Postal mail
Lost or stolen check	ME	09290	Referral
Fraud or scam	CA	93535	Postal mail
Disclosures	CA	93535	Postal mail
Incorrect exchange rate	PA	19104	Referral
Customer service/Customer relations	MI	49633	Phone

Other financial service

Based on Consumer Complaints

09/05/2014	09/10/2014	Citibank	Closed with explanation
09/04/2014	09/09/2014	First Data Corporation	Closed with non-monetary relief
09/03/2014	09/09/2014	JPMorgan Chase	Closed with explanation
09/03/2014	09/08/2014	Global Client Solutions	Closed with explanation
09/02/2014	09/03/2014	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
08/31/2014	09/08/2014	FNIS (Fidelity National Information Services, Inc.)	Closed with explanation
08/29/2014	09/12/2014	Western Union	Closed with explanation
08/26/2014	09/02/2014	PayPal	Closed with explanation
08/25/2014	09/02/2014	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
08/25/2014	08/28/2014	Wells Fargo	Closed with monetary relief
08/21/2014	08/27/2014	John C. Heath, Attorney at Law, PLLC	Closed with monetary relief
08/21/2014	08/27/2014	Ocwen	Closed with explanation
08/19/2014	08/22/2014	JPMorgan Chase	Closed with explanation
08/18/2014	08/21/2014	U.S. Bancorp	Closed with monetary relief
08/15/2014	08/20/2014	U.S. Bancorp	Closed with explanation
08/14/2014	08/18/2014	Wells Fargo	Closed with explanation
08/12/2014	08/14/2014	Amex	Closed with explanation
08/12/2014	08/14/2014	JPMorgan Chase	Closed with explanation
08/11/2014	08/14/2014	Banco Popular North America	Closed with explanation
08/11/2014	08/13/2014	JPMorgan Chase	Closed with explanation
08/08/2014	08/12/2014	First Data Corporation	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	Yes
Yes	Yes
Yes	Yes
No	
Yes	No

Other financial service

Based on Consumer Complaints

968409	Other financial service	Credit repair
969334	Other financial service	Check cashing
968525	Other financial service	Debt settlement
966691	Other financial service	Credit repair
964867	Other financial service	Check cashing
965291	Other financial service	Foreign currency exchange
962727	Other financial service	Debt settlement
961002	Other financial service	Check cashing
957311	Other financial service	Debt settlement
954964	Other financial service	Traveler's/Cashier's checks
954612	Other financial service	Check cashing
951733	Other financial service	Traveler's/Cashier's checks
953277	Other financial service	Money order
950928	Other financial service	Traveler's/Cashier's checks
946037	Other financial service	Check cashing
946894	Other financial service	Debt settlement
945178	Other financial service	Refund anticipation check

Other financial service

Based on Consumer Complaints

Fraud or scam	NY	10552	Referral
Customer service/Customer relations	CA	94915	Phone
Customer service/Customer relations	OH	44406	Phone
Customer service/Customer relations	CA	90036	Postal mail
Fraud or scam	IL	60649	Phone
Unexpected/Other fees	NY	11421	Web
Customer service/Customer relations	CA	94030	Referral
Customer service/Customer relations	MA	01464	Web
Fraud or scam	OH	50317	Phone
Lost or stolen check	MN	55104	Referral
Fraud or scam	TX	78226	Phone
Lost or stolen check	NY	11361	Web
Lost or stolen money order	CA	90250	Postal mail
Customer service/Customer relations	NY	13088	Phone
Customer service/Customer relations	NJ	07095	Web
Customer service/Customer relations	CA	91902	Referral
Lost or stolen check	DC	20019	Web

Other financial service

Based on Consumer Complaints

08/05/2014	08/08/2014	John C. Heath, Attorney at Law, PLLC	Closed with explanation
08/05/2014	08/07/2014	Wells Fargo	Closed with explanation
08/05/2014	08/07/2014	PayPal	Closed with non-monetary relief
08/04/2014	08/13/2014	GE Capital Retail	Closed with explanation
08/01/2014	08/05/2014	JPMorgan Chase	Closed with explanation
08/01/2014	08/05/2014	JPMorgan Chase	Closed with explanation
07/31/2014	08/05/2014	Global Client Solutions	Closed with explanation
07/30/2014	08/04/2014	Bank of America	Closed with explanation
07/28/2014	07/31/2014	Action Financial Services, LLC	Closed with explanation
07/25/2014	07/30/2014	Amex	Closed with explanation
07/25/2014	07/30/2014	Wells Fargo	Closed with explanation
07/24/2014	07/28/2014	Citibank	Closed with monetary relief
07/24/2014	07/28/2014	Western Union	Closed with explanation
07/23/2014	07/25/2014	Amex	Closed with explanation
07/21/2014	07/24/2014	Wells Fargo	Closed with explanation
07/21/2014	07/23/2014	Navy FCU	Closed with explanation
07/19/2014	07/23/2014	Amex	Closed with explanation

Other financial service

Based on Consumer Complaints

Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	No
Yes	Yes
Yes	Yes
Yes	No
Yes	No
Yes	No